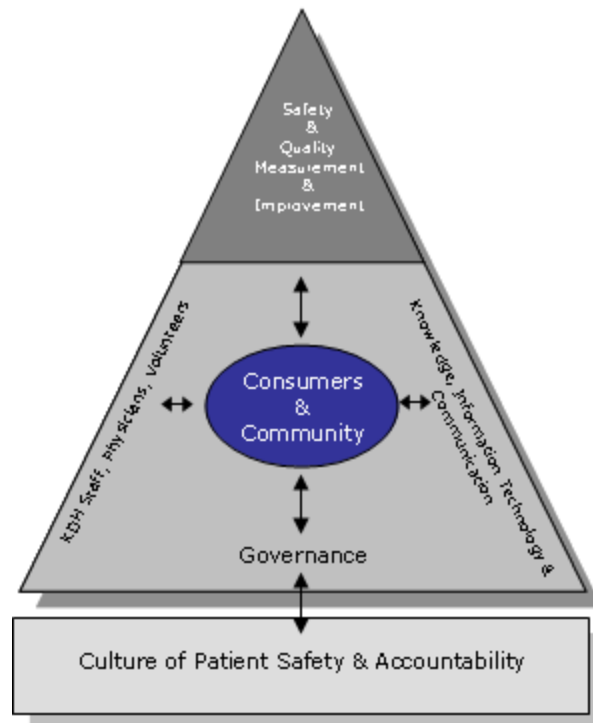


# Kemptville District Hospital

## Safety & Risk Management Framework



### SAFETY & RISK MANAGEMENT FRAMEWORK

\*\*Maps to Quality Management Structure\*\*

This Integrated Framework comprises of 6 central, interconnected, and interdependent Action Areas. Quality and Safety is enhanced for and by each of these Action Areas.

#### 1. Culture of Patient Safety & Accountability

- An engrained culture of quality commits core patient safety knowledge, skills and attitudes to everyday work. This culture promotes patient safety leadership owned by the entire KDH workforce. Interdepartmental commitment to safety is supported by safety indicators for performance measurement and accountability, tools to drive safety improvement efforts and minimize risk, and quality teamwork for safety.

#### 2. Governance

- Rigorous clinical governance supports safety and quality improvement, enabling stakeholders to effectively contribute to safe and high quality care and services.

#### 3. Consumer and Community Participation

- Consumers and the community partner with health services to drive safety and quality improvement, and minimize risks.

#### 4. KDH Staff, Physicians, and Volunteers

- The KDH workforce is equipped and supported to meet health consumer and organizational safety and quality needs. This is supported by the quality management structure.

#### 5. Knowledge, Information Technology, & Communication

- A commitment to gather and share knowledge, effective use of information technology, and stakeholder communication are key to improving safety and quality of care.

#### 6. Safety and Quality Measurement and Improvement

- Identifying, prioritizing and addressing risk and opportunities for improvement in dimensions of quality.