

## COVID-19 VISITOR GUIDELINE UPDATE

*Updated: October 5<sup>th</sup> 2021*

Please see the following updates to the KDH Visitor Policy.

Provincial Lockdown		
Essential Caregivers Permitted Indoor Visits – General Visitors Outdoor Visits		
Department	Number of Visitors	Special Precautions
Emergency Department	Limited visitors are permitted at this time	<p>Approved visitors include:</p> <ul style="list-style-type: none"> <li>- parents of children (under 18),</li> <li>- essential caregivers for individuals with deficits (i.e., those who require assistance due to hearing, speech, mobility, or cognitive impairments),</li> <li>- patients who require 1:1 supervision that can be conducted by a caregiver or family member,</li> <li>- special circumstances (based on approval from MD and staff)</li> </ul>
Medical/Surgical Department	<p>-1 visitor at a time with pre-booked appointment for indoor visits.</p> <p>- If a visitor requires assistance of an escort for mobility/cognitive issues, this is permitted with advanced notice to the unit ward clerk/nurse.</p> <p>-up to 4 visitors (2 general and 2 essential caregivers) for outdoor visits.</p>	<p><b>For Indoor Visits:</b></p> <ul style="list-style-type: none"> <li>- Maximum of 2 essential caregivers that are pre-screened and approved per unit</li> <li>- Must have pre-booked visit</li> <li>- Must pass active screening for COVID-19</li> <li>- Proof of vaccination against COVID-19 (receipt of 2<sup>nd</sup> dose and photo ID) starting Oct. 18</li> </ul> <p><b>For Outdoor Visits:</b></p> <ul style="list-style-type: none"> <li>- Maximum of 2 general visitors at a time (in addition to the essential caregivers)</li> <li>- Preferably set a time with inpatient unit to coordinate care</li> <li>- Must pass active screening for COVID-19</li> <li>- Must wear a mask and abide by public health recommendations</li> </ul>
Interim Long-Term Care / Convalescent Care Unit	1 visitor at a time with pre-booked appointment for	<p><b>For Indoor Visits:</b></p> <ul style="list-style-type: none"> <li>- Maximum of 2 essential caregivers that are pre-screened and approved per unit</li> </ul>

	indoor visits; up to 4 visitors (2 general and 2 essential caregivers) for outdoor visits.	<ul style="list-style-type: none"> <li>- Must have pre-booked visit</li> <li>- Must pass active screening for COVID-19</li> <li>- -Must be fully vaccinated (and show proof) of COVID-19 vaccination (photo ID and receipt of 2<sup>nd</sup> dose)</li> </ul> <p><b>For Outdoor Visits:</b></p> <ul style="list-style-type: none"> <li>- Maximum of 2 general visitors at a time (in addition to the essential caregivers)</li> <li>- Preferably set a time with inpatient unit to coordinate care</li> <li>- Must pass active screening for COVID-19</li> <li>- Must wear a mask and abide by public health recommendations</li> </ul>
<b>Compassionate Reasons (FOR STAFF USE)</b>		
Palliative / Compassionate (PPS greater than 20%)	1 visitor at a time	<ul style="list-style-type: none"> <li>- Require pre-booked appointment (see Appendix A)</li> <li>- Must pass pre-screening</li> <li>- Unvaccinated individuals may be permitted entry on a case-by-case basis by unit manager or manager on-call.</li> </ul>
Palliative / Compassionate (PPS less than 20%, or imminent)	2 visitors at a time	<ul style="list-style-type: none"> <li>- Require pre-booked appointment (see Appendix A)</li> <li>- Must pass pre-screening</li> <li>- -Unvaccinated individuals may be permitted entry on a case-by-case basis by unit manager or manager on-call.</li> </ul>

**APPENDIX A: PALLIATIVE/COMPASSIONATE VISITORS**

All visitors who are coming in for palliative/compassionate reasons should “book” timeslots with the ward clerk/nurse. The number of visitors for palliative/compassionate reasons will be above the existing 8 time slots for essential caregivers. The names of these visitors will be listed in the same book and process used for essential visitors.

Please use the below table for guidance:

Sample Booking for Palliative/Compassionate Reasons:		
Visit Time	Essential Caregivers	Palliative/Compassionate
1100-1200		

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1200-1300		
1300-1400		
1400-1500		
1500-1600		
1600-1700		
1700-1800		
1800-1900		
1900-2000		

Visits for palliative/compassionate reasons can be made outside of “visiting hours” but this will be based on PPS (less than 20%) and patient condition, but will be recorded in the visiting log by the nurse or ward clerk.

To eliminate many visitors waiting around KDH when the PPS is below 20%, it is recommended that the family decide on a schedule allowing 2 visitors at a time for 1 hour slots. This can then be recorded in the visiting log. These timelines can be adjusted depending on the family situation and patient (i.e., 2 visitors for 2 hour blocks etc.) but will decrease the amount of turnover.