



2025-2026

Annual Report

Kemptville District Hospital

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Kemptville, ON

KOG 1J0

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Our Vision

The KDH vision is a hospital that is much more than a place for treating illness: it is a vital and compassionate part of a larger, integrated health system, supporting the mental, physical and social health and wellness of the people and communities we serve.

Our Mission

The KDH mission is to be an excellent leader and partner in meeting people's diverse health needs and helping to build healthier communities

Our Values

- Individuals and their families at the centre of integrated and coordinated care
- An environment of compassion, respect, and accountability
- Quality, safe, efficient, evidence driven care
- A culture of collaboration, professionalism, and innovation
- Organizational resilience, agility, and responsiveness to need



KEMPTVILLE DISTRICT HOSPITAL

Building healthier communities

A Message from Board Chair

I am proud to share that the Board of Directors, in partnership with KDH's senior leadership and in collaboration with our partners and community, is developing a new Strategic Plan to help guide KDH into the future. This work is about setting a clear foundation for the future of KDH – one that is ready to meet the growing and diverse health care needs of our community and region. We know that strong partnerships will be essential to our success. KDH is committed to working collaboratively to strengthen regional services and support health system transformation in ways that improve access, quality, and patient experience. Our population is growing rapidly, but one thing remains constant: every resident deserves high-quality, accessible care close to home. As a regional hospital, KDH continues to pursue innovative and practical solutions to the complex challenges facing health care today. This planning process is about making thoughtful decisions now, so we are prepared for the future. KDH has always evolved to meet the needs of the communities we serve, and we will continue to do so. I look forward to engaging with our partners and community as we shape this next chapter together.

Erin Bonokoski



A Message from President & CEO

KDH accomplished so much in 2025-2026; from celebrating our 2,000th CT scan, to hosting our inaugural 'Explore a Future in Healthcare' seminar for high school students, and partnering with the new Kemptville Nurse Practitioner Led Clinic and Primary Care Hub. I'm so proud to be part of Team KDH, which is deeply committed to high-quality, safe patient care!

Our product is health – our strength is our people. Team KDH embodies the hospital's values of compassion, respect, accountability, kindness and building a culture of collaboration. As a regional hospital, it's mission critical that we continue to build and maintain strong partnerships to further expand our surgical and clinical programs, and acute care services; I firmly believe that integration will move at the speed of trust. Together, we're building healthier communities! Our partners - and our people - are invaluable assets as we envision our future.

I'd also like to recognize the incredible support of our Foundation, Auxiliary, Board of Directors, and community, without whom we wouldn't be able to accomplish our mission. I'm excited to see what the next year brings for KDH, as we build on our extramural hospital approach of collaboration, innovation, and integration.

Frank J. Vassallo

Exceptional Care, by the Numbers (2025-26)

ADMISSIONS



793 ACUTE
(Medical-Surgical)

LENGTH OF STAY (DAYS)



7.5 ACUTE
(Medical - Surgical)

AVERAGE OCCUPANCY



91.2% ACUTE
(Medical-Surgical)



19,645

Emergency Visits



9,285

Ambulatory Care Visits



103,063

Laboratory Tests



4,872

Electrocardiograms



6,000+

CT Scans



15,464

X-rays



1,794

Mammograms



3,990

Ultrasounds



3,871

All Surgical Cases



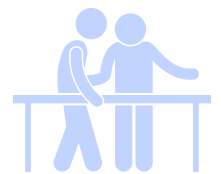
1,408

Orthopedic Surgeries



164

Gynecology Surgeries



3,000+

Rehabilitation (Physical Therapy & Occupational Therapy)

108

Pediatric Orthopedic Surgeries



KDH received Accreditation with Commendation, and scored 99% on the standards, from Accreditation Canada in 2025. Some Areas of Excellence included: compassionate care, commitment to patients and families as partners, pervasive focus on safety, collaboration, and collegiality, data collected for planning and system performance, tremendous reputation from community partners, Auxiliary & volunteers, collaborative & transparent culture, people-centered care, and commitment to Equity, Diversity & Inclusion (EDI).

The Year at a Glance

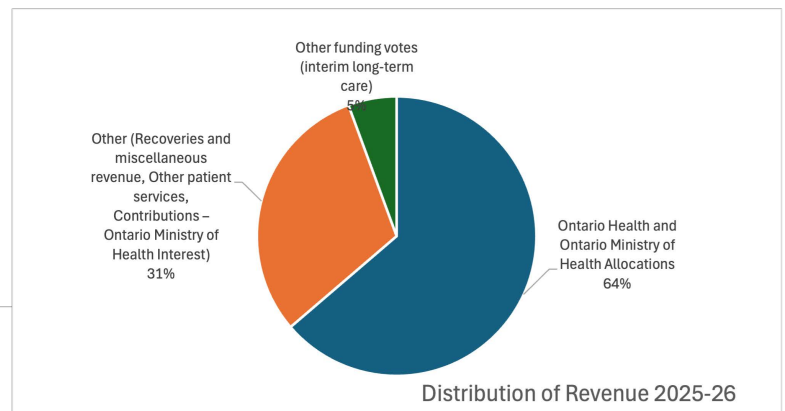
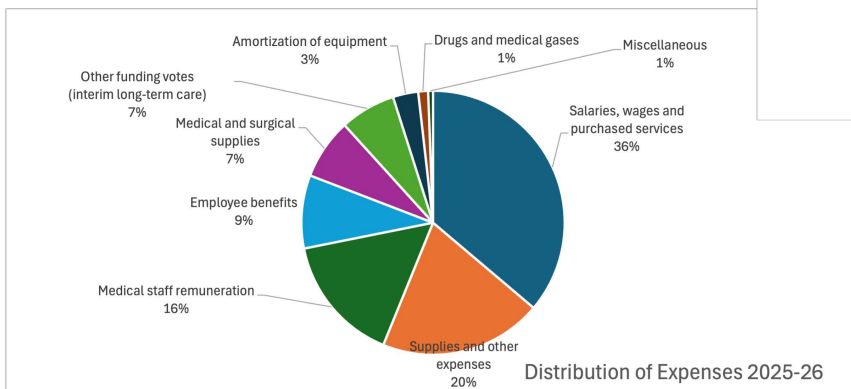
- * Kemptville District Hospital celebrates first CT scan (April 14, 2025)
- * Annual Kemptville District Hospital Memorial Service to honour patients who passed away (April 17, 2025)
- * Kemptville District Hospital launches 'Healthcare with Heart' campaign (April 30, 2025)
- * Hey Day raises over \$50,000 for Kemptville District Hospital (June 12, 2025)
- * Kemptville District Hospital celebrates grand opening of Tallman Family CT Scanner Suite (June 26, 2025)
- * Kemptville District Hospital hosts free seminar for high school students interested in healthcare careers (October 8, 2025)
- * Kemptville District Hospital celebrates 2,000th CT scan (October 10, 2025)
- * Donor matching dollars for new x-ray machine at Kemptville District Hospital (October 14, 2025)
- * KDH announces receiving Accreditation with Commendation, and scoring 99% on the standards, from Accreditation Canada (November 5, 2025)
- * Kemptville District Hospital partners with West Ottawa HART Hub to offer mobile consultation services for substance use and homelessness (Jan. 7, 2026)
- * X-ray matching fundraising campaign in support of Kemptville District Hospital surpasses \$460,000 goal (Jan. 22, 2026)

Financials

To view KDH's Strategic Plan, visit:

www.kdh.on.ca/about-kemptville-district-hospital/our-strategic-plan/

Revenue: \$37,045,828
Expenses: \$36,630,215



Assets: \$46,217,687
Liabilities: \$46,532,610

KDH Auxiliary

- The KDH Auxiliary has been actively involved in supporting KDH since 1959.
- In 2025, more than 17,000 volunteer hours were dedicated to activities on behalf of KDH. In particular, the Auxiliary organizes the annual Hey Day, one of Eastern Ontario's largest indoor garage sales. This event raised over \$50,000 in 2025.
- The Auxiliary also operates the Gift Shop & Coffee Bar, and Second Hand Rose, on weekdays between 9:00am and 4:00pm.
- Among the numerous activities the Auxiliary participated in during 2025, it earned \$2,025 from the sale of five donated quilts during the Red Barn Quilt Sale.
- Funds raised through the Auxiliary's activities are used to obtain patient care equipment identified by KDH as critical to its operations. During fiscal year 2025-26, a total of **\$110,466** was donated to KDH by the Auxiliary.
- In addition to its fundraising activities, Auxiliary volunteers assist patients in the Emergency Room, OR and Convalescent Care Unit.
- The Auxiliary also contributes to the development of future health care professionals by providing volunteer opportunities and support to students, and annually awarding two bursaries to graduating high school students planning to pursue a career in health care.

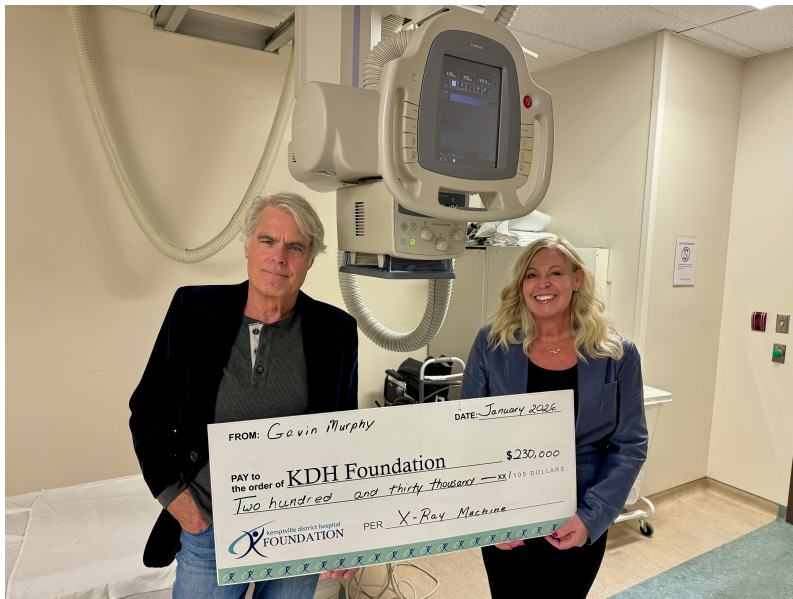


KDH Foundation

This past fiscal year, the Kemptville District Hospital Foundation proudly supported several important hospital priorities through the generosity of our donors and community supporters.

Highlights included:

- Successful completion of the X-Ray Campaign supported by a generous matching donation from Ottawa lawyer and former KDH patient Gavin Murphy. The community responded with overwhelming support to help match Gavin's donation. We were deeply saddened by Gavin's passing and remain grateful for his lasting impact on KDH.
 - Purchase of a respirator with Bi-PAP capability to support respiratory care delivery.
 - Funding for the Emergency Department Safe Room to provide a secure and calming environment for mental health patients requiring immediate care within the ED, helping to minimize potential risks and support the safety of both patients and staff.
 - Funding for a new surgical post, an important piece of technology used in performing surgeries.
- We thank our donors, volunteers, and community partners for continuing to help bring vital equipment and improvements to local health care!



The late Gavin Murphy, an Ottawa lawyer and philanthropist, generously matched donations for the new x-ray machine at KDH up to \$230,000. Murphy passed away suddenly earlier this year, and is deeply missed by the KDH community.

Visit www.kdhfoundation.ca for more information about the KDH Foundation.

Person-Centered Care

Continually strengthen an organization-wide culture that places the importance of the patient, family, caregiver, team and partner experience at the heart of everything that we do.

* KDH is revamping the 'Patient Experience Starts Here' campaign in partnership with the Patient & Family Advisory Committee (PFAC), including a new pledge to person-centered care: 'KDH is committed to kind and respectful care.'

* KDH is developing a PFAC strategy under 'person-centered care' that aims to enhance the patient experience.

* KDH is also developing an Equity, Diversity, Inclusion (EDI) and Ethics strategy for the hospital that focuses on inclusivity for Indigenous peoples, the 2SLGBTQIA+ community, and marginalized individuals.

* KDH Senior Leadership, in partnership with its Board of Directors and PFAC members, continues to conduct quarterly 'Safety Leadership Rounds' throughout the hospital. The Safety Rounds involve regular visits by hospital leaders to connect with frontline staff, discuss safety practices, and address challenges. These open conversations provide a safe space to voice concerns, share ideas, and identify opportunities for improvement.

Service Excellence and Innovation

Be a rural health care facility that is differentiated, innovative, and able to provide excellent, safe care to meet diverse health needs.

* KDH's performance as a regional hospital is based on our dedication to innovative service excellence. KDH is developing and growing regional partnerships, such as: The Ottawa Hospital - surgical program, CHEO - Kids Come First, and Ottawa West Four Rivers OHT - regional system transformative initiatives.

* KDH celebrated significant enhancements to its Diagnostic Imaging (DI) Department in 2025-2026, including the addition of a new x-ray machine, completion of 6,000 CT scans, and launching fundraising efforts (KDH Foundation) to purchase a state-of-the-art mammography machine.

* KDH successfully recruited 10 new Emergency Department (ED) physicians, and continues to recruit physicians to ensure continuity of high-quality, safe care.

* KDH continues to expand its surgical programs, including launching minimally invasive endoscopic spinal decompression surgeries, and performing two discharge laparoscopic hysterectomies in one day for the first time. KDH is now doing swing room surgeries, with one surgeon going between two rooms - for shoulder, hernia, and knee scopes - to reduce cancellations related to surgeon availability.

Team KDH

Support our vital and dedicated care team and volunteers to be excellent at what they do, to have a healthy work life balance, and be assured of a safe and supportive workplace.

* KDH is committed to creating a positive culture for our people with an emphasis on safety; our culture is driven by trust, belonging and equity, transparent communication, and growth and well-being.

* KDH created the 'Physician Excellence Award' to recognize physicians who make outstanding contributions beyond clinical care, including leadership, mentorship, and institutional engagement. KDH also presented 'Good Catch Awards' to staff and volunteers in recognition of their efforts to keep patients safe.

* KDH presented 'Long Service Awards' to staff members, and hosted its annual 'Volunteer Appreciation Tea' recognizing dedicated volunteers.

* KDH hosted its first 'Explore a Future in Healthcare' seminar for high school students to inspire the next generation of health care workers. Due to an overwhelming amount of interest, a second date was added, with a total of 25 students participating.

* KDH hosted its first Indigenous Cultural Safety Program in partnership with Wabano.

Strong and Vital Partnerships

Optimize our collaborations with current partners and look to new partnership opportunities to build a more integrated and seamless health service ecosystem.

* KDH partnered with the Kemptville Nurse Practitioner Led Clinic (NPLC) and Primary Care Hub, which received funding from the province of Ontario thanks to advocacy of MPP Steve Clark and support from Mayor Nancy Peckford.

* KDH partnered with the West Ottawa HART Hub to offer mobile consultation services for substance use and housing related precarity.

* KDH partners with MHA residents, and continues its strategic partnership with CCHL, and the University of Ottawa Community Service Learning (CSL) program.

* KDH continues to work alongside our Foundation, Auxiliary, and PFAC to enhance patient care. The hospital also partners with the Municipality of North Grenville and United Counties of Leeds and Grenville.

* KDH partnered with Winchester District Memorial Hospital on its Automated Dispensing Unit (ADU) project to enhance medication dispensing for patients.

Sustainability & Growth

Continue to build a culture of organizational resilience, growth, and sustainability

* KDH's Board of Directors is undertaking a Strategic Planning process to map out the hospital's future direction.

* KDH aligned with provincial strategies around Incremental Surgical Revenue (ISR), which allowed the hospital to increase ISR funding by 150%.

* KDH implemented its Project Management Office (PMO), which has improved the hospital's efficiency and operation of projects.

* KDH received HIRF funding to install a new chiller and complete other critical capital projects.

* KDH started its capital planning journey with step one of its pre-capital submission.



Building healthier communities

Surgical Partnerships



Building healthier communities

2011 – Launches Total Joint Replacement

KDH celebrated the launch of the Total Joint Replacement (TJR) program in late 2011, when it became one of a handful of small hospitals in North America performing this type of surgery.

2012 – Expands Orthopaedic Surgeries

Surgeons at KDH performed hip replacement surgery for the first time in April 2012, thanks to an expansion of the hospital's orthopaedic surgery program. KDH was also named a 'Leading Practice in Improving Access to Care' by the Ontario Hospital Association.

2017 - Doubles Clinic Space

KDH renovated and expanded its clinic space to 4,000 square feet, which could accommodate up to six different clinics at a time compared to the three small clinic rooms previously available.

2022 - Adds Gynecology Surgery

KDH welcomed Dr. Tammy LeRiche, who established a Gynecology Clinic and began performing gynecology surgeries at the hospital.

2024 - First Laparoscopic Hysterectomy Surgery

In February of 2024, Dr. LeRiche performed the first laparoscopic hysterectomy surgery at KDH. The successful surgery signalled the start of the new same-day discharge laparoscopic hysterectomy program at KDH.

2025 - First Endoscopic Spinal Surgery

In June of 2025, KDH successfully performed its first minimally invasive Endoscopic Spinal Decompression surgeries, led by spinal surgeon Dr. Phil Phan. Two patients benefitted from this cutting-edge procedure, which uses percutaneous incisions to access the spine.

2026 - Moved Endoscopy to Clinic

KDH moved its endoscopy procedures to Clinics to free up Operating Rooms to perform more surgeries to help alleviate the provincial waitlist.